

Mpumalanga Health Policy and Systems Learning Platform

# Community Health Workers Community Mobilisation TRAINING MANUAL

Verbal Autopsy with Participatory Action Research (VAPAR)



November 2022





## Mpumalanga Health Policy and Systems Learning Platform

### Community Health WorkersCommunity Mobilisation

#### TRAINING MANUAL

The Mpumalanga Health Policy and Systems Learning Platform addresses exclusion from access to health systems by connecting service users and providers to generate and act on research evidence of practical, local relevance.

The platform has been developed through the research programme VAPAR (Verbal Autopsy with Participatory Action Research) progressed by the MRC/Wits Agincourt Rural Health and Health Transitions Research Unit.

MRC Wits/Agincourt hosts the Health and Socio-demographic Surveillance System (HDSS) within which we develop health statistics, using verbal autopsy, and work with local communities to expand local knowledge on health priorities.

We gratefully acknowledge members of the independent project steering committee of the VAPAR programme, who peer reviewed the April 2022 version of this training package.



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Please feel free to copy or distribute to anyone you think would benefit. If you're interested in more information on community participation and rapid participatory action research methods, visit our website at [www.vapar.org](http://www.vapar.org) and let us know your thoughts.



## FOREWORD

“The manual, from the department’s perspective, particularly at the sub-district level, inspires a great sense of pride about the realisation of the possibility of building capacity for this cadre of emerging health care workers in SA. The manual will go a long way in providing a practical and a formal tool to guide Community Health Workers through their day to day work with communities.”

### **Mr R Mabika**

Acting sub-district PHC manager:  
Bushbuckridge

“Nkatsakanyo lowu wa matirhelo (Manual), wu tisa kuti nyungubyisa loku kulu swinene eka Ndzawulo ya Rihanyu, ngopfu-ngopfu eka xifundzha-ntsong xa Bushbuckridge, hikuva wu tisa ku humelela hitlhelo ro antswisa vutivi byo tirha eka ntlawa lowu wa vatirhi va swarihanyu va Ma-Community Health Workers eAfrika-Dzonga. Nkatsakanyo lowu wa matirhelo wuta pfuna swinene ku letela Ma- CHW’s hita matirhelo ya siku na siku eka miganga leyi vatirhaka na yona.”

### **Mr R Mabika**

Acting sub-district PHC manager:  
Bushbuckridge



# INTRODUCTION

## WHAT IS THIS MANUAL?

Manual lowu wu katsa ma thulusi lawa ya nga tirhisiwaka hi ma Community Health Workers (CHWs) la wa ya tirhaka tani hi Ward Based Primary Healthcare Outreach Teams (WBPHCOTs).

Manual lowu wu kongome ku pfuneta ma CHWs ku hlanganisa ntlawa wa ti community stakeholder, ku yisa ehenhla kumbe ku hlamula eka swilo leswi faneleke ku rhangisiwaka emhahlweni loko swita eka swiphiko swarihanyo, ku twisia ntumbuluko wa swivilelo na leswi swi taka hileka ti stakeholders taleka community, na ku sungula mburisano xikan'we naku landzelerisa swilo leswi swi nga endliwaka eka ti communities na leka health system nati public services leti ti n'wana.

Ma CHW hi vona vo sungula lava va kotaka ku hlanganaka na ti communities xikan'we na vale ka health system, na swona hi vona va faneleke ku fambisa mi mburisano eka community, hi ku seketela ti structures leti ti nga kona leti ti fambisaka mi mburisano eka community, ku fana na ti district health councils and clinic and community health centre committees, ku katsa na vayimeri va leka ti communities.

Hi tekela nhlokweni ma term yo fana na: community participation, community engagement and community mobilisation. Hi xikongomelo xa manual, rito 'community mobilisation' l term leri ri tirhisiwaka eka ti local health system leri ri hlamuselaka maendlelo yaku rhamba ti community stakeholders, ku yisa ehenhla/ku tlakusa na ku twisia xi kan'we na ku hlamula eka swiphiko swarihanyu leswi va vilelaka ngopfu hi swona, ku endla mburisano na ku teka xiendlo ku tlhela ku landzelerisa eka community na leka health system.

## WHO WILL BENEFIT?

Manual lowu wu endleriwe ku seketela ma CHWs ku antswisa rapid research methods naku fambisa ti community mobilisation activities. Ma endlelo lawa ya tlhele ya endleriwa ku vuyeriwa ka vanhu eka communities. ti thulusi leti ti endleriwe ku seketela ti communities ku endla, ku twisia na ku lulamisa swiphiko leswi swi nga kona swa rihanyo hi ku angarhela naku seketela ndlela leyi mfumo wu endlaka swi boho hi yona loko swita eka rihanyo eti ndhawini ta local.

## HOW DOES IT WORK?

Manual lowu wu katsa ti thulusi ta 5 leti ti tirhisiwaka eka participatory action research (PAR) ku komba na ku twisia xi kan'we na ku lulamisa swi phiko leswi swi nga kona swa rihanyo eka ti rural communities.

Ti thulusi leti ti tirha hi ndlela yo landzelelana: (1) ku komba xiphiko lexi xi nga kona; (2) ku lava vu yokoxoko mayelana na xiphiko lexi; (3) ku twisia swivangelo na swita ndzhaku swa xiphiko lexi; (4) ku endla map laha ku fakiwaka vanhu lava va ngenelelaka eka xiphiko lexi na switandzhaku leswi swi nga kona eka xiphiko lexi; (5) ku pulana xiendlwati na ti stakeholders taku hambana hambana.

The tools are underpinned by a four main principles (described in more detail on page 8):

1. '**homogenous group**' – mintlawa ley iyi hlanganisaka hi swiyimo na swivilelo swin'we;
2. '**subjective perspectives**' – ku twisia ntokoto wa vanhu;

3. '**collective validation**' – ku tekeriwa nhlokweni ntsena lexi xi hlawuriweke hi ntlawa;

4. '**no delegation**' – lava va tirhaka hi mhaka leyi ku vulavuriwaka hi yona hi vona va nga ta rhangela.

The content and messages are aligned with the National Department of Health policies and training curriculum for CHWs.

## WHAT ARE WE AIMING FOR?

Maendlelo lawa ya endleriwe ku tlakusa ti local action eka social determinants of health, ku seketela ku tumbuluka ka vuxaka bya ku twisisana na ku tshembhana exikarhi ka ti communities na ma CHWs, na ku endla leswaku ku va na ku tekeriwa enhlokweni ka role ya ma CHWs na WBPHCOTs in local health governance structures such as clinic committees and district health management teams.

Adapted from: Cavestro, 2003; and Loewenson et al, 2006



## CONTENTS

### GENERAL

- Definitions
- Principles
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- Convening stakeholders
- Ground rules
- Facilitation

### IDENTIFYING HEALTH CONCERNs

#### Tool 1 / Workshop 1: RANKING AND SCORING

Workshop leyi na thuli leyi swita kotisa ma CHWs na ti community stakeholders ku komba ti nhlokomhaka ta swa rihanyo leti ti fambelanaka na community.

Ti nhlokomhaka to tala ta vuriwa kutani ku hlawuriwa yi n'we leyi ku nga yona yi tekeriwaka e nhlokweni eka local level hi ku tirhisa thuli leyi vuriwaka Scoring.

Maendlelo ya scoring ya endliwa hambi kuri ka mbirhi ku ri karhi kuri na ku vulavurisana ku tlhela kuva na ku pfumelelana emakumu.

### UNDERSTANDING THE ISSUES

#### Tool 2 / Workshop 2: PROBLEM TREE

Workshop na thuli leyi swita kotisa ma CHWs na ti community stakeholders ku twisisa na ku ntlhantla nhloko mhaka leyi yi nga hlawuriwa hi ndlela yo tirhisa ku vote.

Hi ku facilitate na ku vulavurisana hi ku tirhisa xifaniso xa nsinya lexi xi nga ta voniwa hi u n'wana na u n'wana, va nghaneleri va ta komba swi vangelo na switandzhaku leswi swi nga kona kuya hi vuxaka eka ti level to hambana, laha ku ngata tekeriwa nhlokweni mavonelo yo hambana hambana lawa ya nga ta nyikiwa.

### MAPPING ACTORS AND IMPACTS

#### Tool 3 / Workshop 3: VENN DIAGRAM

Workshop leyi na thuli leyi swi ta kotisa ma CHWs na ti community stakeholders u twisisa switandzhaku na vanhu lava faneleke ku nghenelelo loko swita eka ku lulamisa xiphiqo xo karhi.

Ku endliwa ka vuxaka exikarhi ka vangheneleri vo hambana hamba swita tekeriwa nhlokweni kumbe ku endliwa.

Leswi swita pfuna ekaku ku komba ti internal na ti external organisations leti fambelanaka na xiphiqo lexi xi hlawuriweke na leswaku swi fambelana njani loko swita eka nhlohotelo (influence) na ku tirhisana xi kan'we na ku hlangana.

### PATHWAYS TOWARDS CHANGE

#### Tool 4 / Workshop 4: ACTION PATHWAY

Workshop leyi na thuli leyi swi ta kotisa ma CHWs na ti community stakeholders ku komba ti ndlela hi nkato leti valava kuti teka loko swita ekaku lulamisa xiphiqo lexi na ku endla hi ndlela yo landzelelana leswaku swilo leswi va nga swi fikelela njani va tlhela va komba na vanhu lava va nga ta rhangela ti action (swiendlwa) leti.

Thuli ya action pathwayi endleriwe ku komba ndlela leyi mi ngayi landzelelaka ku fikelela swilo swo karhi.

Ku pulana, ku endla na ku landzelerisa swa endliwa.

### COLLECTING AND ANALYSING VISUAL DATA

#### Tool 5: PHOTOVOICE (for use in any workshop)

Thuli leyi yita kotisa ma CHWs na ti community stakeholders ku endla vumbhoni bya ntokoto wa bona hi ku teka swinepe, va tlhela va yi thisisa ku seketela leswi va swi kumeke lo va tirhisa thuli ya ku sungula ku fika eka yavu mune

Vangheneleri va ta dyodzisiwa ka tsongo hi ku tirhisa ti camera ku teka swinepe, va ta dyondzisiwa hi papila ra mpfumelelano, ku tsala nhloko mhaka ya xiphiqo lexi xi nga leku lulamisiweni, u tlhela u tsala xihungwana mayelana na leswi swi nga le ka xinepe swi fambelana ni leswi u nga bona swona.

Swinepe swa kombisiwa swi tlhela swi vulavurisiwa eka meeting, ku tlhela ku endliwa marito ya leswaku xinepe xi ngava xi hlamusela yini hi ku fambelana na nhlokomhaka leyi yi hlawuriweke.

### NEXT STEPS 'GIVING VOICE TEETH'

Uya emahlweni na ku hlanganyela na health system/other services:

Ku endla vuxaka byaku tshembhana eka ti communities

Ku ti hlanganisa na ti district health systems, primary health care (PHC) planning and reviewku ti hlanganisa na ti stakeholders ta ku hambana hambana ku lulamisa swiphiqo leswi swi fambelanaka na social determinants



## GENERAL: DEFINITIONS

**COMMUNITY:** ntlawa wa vanhu lava va tshamaka eka ndhawu yi n'we kumbe lava va ngana mahanyelo yo yelana, community ya ncinka hi mikarhi yo tala e.g. HIV community, LGBTQI community.

**COMMUNITY MOBILISATION:** swi voniwa tani hi maendlelo laha ntlawa kumbe mintlawa ya vanhu yi pfuniwaka ku humelerisa swi laveko swa vona na ku tlhela va tirhisana ku teka goza eka swi laveko sweleswo. Swi jeketela ku nghenelela ka vanhu hi vox leswaku vata kota ku fikelela magoza lawa vaya tekeke na ku tlhela va hlanganyela

**COMMUNITY HEALTH WORKER:** leswi swi vula munhu u n'wana na u n'wana loyi a tirhaka hi swa rihanyo, lo yi a nga hlawuriwa a tlhela a trainiwa ku tirhela eka community. Hi vona va hlanganisaka ti community na ti various health and social development services. Va seketela vanhu valeka community kuva va nga teka swi pimelo ma yelana na rihanyu ra vona, va tlhela va seketela miminti leyi yi nga siwaneka hikuva va va vhakela e makaya.

**STAKEHOLDER:** Marito yo fana na 'participants' na 'stakeholders' ma tirhisiwa ngopfu laha ka manual lowu. Leswi swi

vulaka vanhu lava vangatava va ngenelela eka maendlelo lawa kumbe lava va ngata katsiwa eka maendlelo lawa

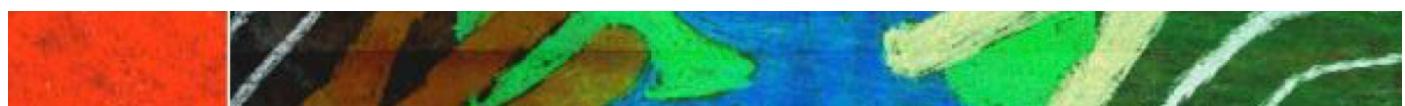
**COMMUNITY PARTICIPATION IN HEALTH:** va ngheneleri va fanele ku vulavula kumbe ku katsiwa eka xiboho xi n'wana na xin'wana lexi xi kongomeke vona. Laha swi nga ta laveka leswaku va teka magoza eka swi n'wana va tlhela va landzelerisa magoza lawa vaya tekeke.

**EMPOWERMENT:** ku nyika vanhu matimba yo kota ku hluvukisa xa n'wa nchumu hi ndlela yo hlanganyela.

**SOCIAL DETERMINANTS OF HEALTH:** hi swi yimo leswi vanhu va beburiwaka eka swona, leswi va kulelaka eka swona, va tirhelaka eka swona, va hanyaka eka swona va tlhela va kulela eka swona, swi swi hlohlotelaka xiyimo xa rihanyu. Xikombiso swi katsa: income and social protection (grants); education; housing, basic amenities; the environment; unemployment and job insecurity; and food insecurity.



## WHAT IS COMMUNITY MOBILISATION?





## I YINI COMMUNITY MOBILIZATION?

Mobilize the community-Hluvukisa tiko.

Organize the community for action-  
Lulamisa tiko ku endla goza

Check on progress together-Langutisisani  
xikan'we leswi swi endliemeke.

Carrying out of activities together-Ku  
endla migingiriko xikan'we.

Planning together with the community-  
Ku pulana xikan'we na tiko.



## PRINCIPLES

### HOMOGENOUS GROUP

#### **Group with shared conditions, interests, and concerns**

Ma thulusi lawa ya nga la ya fanele yatirhiswa hi mintlawa leyi yi nga homogeneous. Loko hi vula leswi hi vula mintlawa leyi yi ngana swiyimo leswi swi fanaka, ku tsakela loku ku fanaka na ku vilela kun'we, na swona kuva mintlawa ya vanhu lava rito ra vona ri nga twiwiki loko swita eka maendlelo yo lulamisa swilo naloko swita eka timhaka ta service delivery. Mintlawa leyi yi katsaka ma CHWs na swona va fanele kuti yimisela ku yimela mavonelo yo karhi eka xiphijo xo karhi, xikombiso: Vantshwa, vana va leka adolescents na vanhu lava va ngana ntokoto loko swita eka swilo swo fana na ti service delivery. Leswaku vata vulavula hi swilo leswi fambelanaka na byala na ku xanisa swidzidziharisi, na mintlawa yi n'wana leyi yi hlanganeke leyi yi katsaka (traditional leaders, family members, women of reproductive age) yi nga endliwa ku burisana hi xiphijo lexi xi nga kona xo fana na xaku pfumaleka na mati yo basa eka community.

### NO DELEGATION

#### **Those dealing with the issue are the primary actors generating information**

Community mobilisation I ku ngenelela ka vanhu lava va twaka ku vava ngopfu hi xiphijo xo karhi. Hikokwalaho lava va lulamisaka xiphijo xelexo hi vona va nghaneleri lava kulu lava va faneleke ku humesa vuxokoxoko lebyi fambelanaka na xiphijo xelexo, va tlhela va burisana na ku teka goza ekaku lulamisa xiphijo lexi.

### SUBJECTIVE PERSPECTIVES

#### **People's individual opinions and experiences are central**

mavonelo ya munhu u n'wana na u n'wana na ntokoto wa vona I swa nkoka. Hiku tirhisa ma thulu lawa ya nga ka manual lowu, mavonelo ya vanhu ya tsariwa kutani ku burisaniwa hi wona, ku tlhela ku tekiwa mavonelo ya community na magoza lawa ya nga endliwaka ku lulamisa xiphijo.

### COLLECTIVE VALIDATION

#### **Only those issues that are recognised by group are registered**

Maendlelo lawa ya tisa mavonelo ya vanhu ya hlanganisa na mintokoto leyi vanhu va ngana yona, hi ndlela yo vulavurisana kahle hiku xiximana. Kuna principle leyi yi nga vekiwa ya leswaku ku tekiwa nhlokweni ntsena leswi vulavuriwaka hi ntlawa.

Adapted from: Loewenson et al, 2014



## GROUND RULES

**Facilitator hi yena angata veka milawu ku pfuna ekaku endla leswaku mi mbhurisano leyi yi endlia hiku xiximana na ku endla leswaku kuva na ku twisisana na ku tshembana eka vanhu hinkwavo lava va nga genelelaka.**

### PEOPLE MATTER

Vanhу hi vona masungulo ya maendlelo lawa/nongonoko lowu. Ku endla leswaku vanhu va titwa va tekeriwa e nhlokweni. Ku tekela nhlokweni ti ndhawu leti ku ngata khomiwa ka tona mi nhlangano. Le swaku ti ngava ti tshamisekile leswaku va ngheneleli va va eka tona? Ti ngava tiri ti ndhawu leti nga kotata ku nyinka space leswaku kutava na mimbhurisano yo tika? xikombiso, ku susa swi tulu kumbe switirhisiva leswaku swi onhakeke.

### NON- THREATENING

Ku xixima mavonelo ya vanhu na mintirho ya vona eka community. Ku pfumelela mavonelo yo hambana hambana, ndhavuko na leswaku vanhu va nga hi xiswona, ku hlohlotela ku twisisa leswaku ku fanele ku xiximiwa ma vonelo yo hambarahambana na leswaku ku na matimba ekaku endla xilo hintlawa.

### NO BLAME

Ku endlia leswaku swi vilelo swa vanhu swa twiwa. Ku amukela leswaku kuna vuxaka byaku tika eka ti communities na le xikarhi ka ti communities na varhangeri va kona, kambe hiku famba ka nkarhi, ku lehisa mbilu na ku vulavula hiku xiximana ku ngava na ku fikeleka ku navela kun'we na vuxaka bya ku tshembana byi nga kula.

### RELAXED ENVIRONMENT

Ku hlohlotela vanhu leswaku va fanele ku vulavula hi mintokota ya vona na ku tlhela va lava swi ntshuxo.

### RESPECT

I swa nkoka leswaku ku fanele ku va na nkarhi na ndhawu ya ku yingisela hi ku xixima va n'wana ku ngari na kuva kavanyeta. U n'wana na u n'wana u ta nyikiwa nkarhi wa ku vulavula a nyika mavonelo ya yena. Va ngheneleri va nga komberiwa, xikombiso, ku yimisa mavoko leswaku facilitator a kota ku endla leswaku u n'wana na u n'wana u kuma nkarhi wo vula vula a nyika mavonelo ya yena.

### INFORMATION

Ku tirha hi ndlela leyи xiimaka ntokoto wa vangeneleri. Ku tisa mihlovo hlovo ya data, leyи katsaka data ya tinomboro na data ya swinepe.

### DEMANDS ON FACILITATORS

Ti facilitators ti fanerile ku endla leswaku vanhu hinkwavo va vulavula, leswaku swi kota ku aka vuxaka exikarhi ka vanhu hinkwavo.



## RECRUITING PARTICIPANTS

### RECRUITMENT PROCEDURE

Ma CHWs ya nga recruit ti participants ya tirthisa tindlela to hambana hambana to fana na door-to-door outreach, or community presentation and activities. Hi nkarhi waku recruit ma CHWs ya fanele ku nyika nkomoiso wa maendlelo lawa, va highlight nkongomelo wa maendlelo lawa. I swa nkoka ku kombela va ngheneleri leswaku va nyika tinomboro ta vona ta riqingho na vuxokoxoko mayelana na ndhawu ley i va tshamaka eka yona leswaku vata kota ku va landzelerisa na ku vulavula na vona kuya emahlweni.

Tani hi xiphemu xa training ley, ma CHWs yata recruit ti participants ku suka eka ti communities, lava vanga tshama va nghenelela eka mgingiriko ley yi endlekaka eka community, lava va tshamaka vari kona emakaya na swona vana ku tsakela ka swilo leswi swi fambisanaka na nhlokohmaka ya swa rihanyu ley yi hlawuliweke eka workshop yo sungula.

Vanhu lava va tshamelaka kuka va nga koti ku kufikelela ti health services, kumbe lava va sukaka ka swiyimo swa vusiwana, va fanele ku rhangisiwa ku nghenelerisiwa. Loko se mi va kumile vangheneleri, va byeleni hi nkarhi ni ndhawu ya workshop, mi tlhela mi va kambela leswaku va ngava va yi kumile ndhawu yo khomela ka yona workshop. Ku vulavula hiti mhaka ta mali ya transport.

Vangeneleri va fanele ku nyikiwa papila leri ri tsariweke vuxokoxoko bya maendlelo lawa, laha ku nga tsariwa nkongomelo wa maendlelo lawa, ku tsariwa na switandzhaku na ku vuyeriwa loku ku nga kona kakuva va ngenelerile. Swi kahle na kambe ku nyika vangeneleri nkarhi wo ringana 72 hours kuva va hlaya papilla leri va tlhela vari twisia na ku vutisa swi vutiso va ngasiza va pfumela ku ngenelela.

### EXAMPLE INVITATION LETTER

Xikombiso xa papilla ra xirhambo.

**Introduction:** Hello, my name is \_\_\_\_\_ . I'm from the [name] clinic.

**Background:** We worked in the area in to learn about what people know about different health conditions and what kind of health services can help to respond to the needs of this community. We want to continue and extend these partnerships to support this community to become more involved in activities and decisions that affect health and health services here. To do this, we are forming a Village-Based Discussion group in this village. The group will be made up of community members (e.g., village health workers, traditional healers, women of reproductive age, family members, village leaders etc.). We would like to invite you to be a member of the group for this village.

**Involvement:** Group members will be invited to a series of meetings. The meetings will each take about 1.5 hours and will be held in this village. At the meetings we will talk about health conditions that are relevant here. We will talk about why people died and how, what it is like to have specific health problems in this community. We will also identify what kind of health services could help with the health needs of people here. This will be useful information for community members and help the Department of Health to improve community and health services, and for village based discussion groups to reflect on and learn from the process relative to any actions taken on the basis of it by the health authority or other groups. We will also provide digital cameras to photograph local areas to inform the discussions and illustrate the issues.

**Voluntariness, Benefits & Risks:** Whether you choose to be involved is up to you. There will be no effect on you or your family. We anticipate that your input will help decisions to be made about how health services are delivered in the future. There is no risk to your health from being in the process. Talking about death and loss can be difficult. We understand that it might make you feel sad or uncomfortable to talk about these things. If the discussions are upsetting or we can stop the discussion or meeting at any time. If you agree to participate, you will also be free to leave the study at any point and for any reason.

**Remuneration & Transport Costs:** You will be reimbursed for your travel for coming to the meetings. We will also provide refreshments during the discussions. Participants also receive a certificate of participation at the end (or when you decide to leave the study- if you choose to).

**Confidentiality and anonymity:** In the reports we may quote parts of the discussion to describe the community's views. Because of this, we cannot guarantee that the conversations will be kept confidential. However, we can guarantee that all the discussions will be private and we will make sure that no-one can be identified in any documents. In the meetings, we will invite you to talk about your opinions and experiences. The information you give is up to you and the meetings will be private. Only those people involved in the process will know whether you are involved. Your identity will not be told to any unauthorized persons; and the discussions will only be shared with people involved in the process. Because the discussions will be in a group, we are not able to ensure the confidentiality of the discussions, but will encourage other participants not to share the identities of other participants with those outside the group. Any information on your identity will be removed before we prepare the reports. Any information that could identify you (name, address etc.) will not be recorded.



## CONVENING STAKEHOLDERS

### FREQUENCY OF MEETINGS

Ma thulusi lawa ya nga leka manual lowu ya endleriwe ku tirhisiwa hi mavhiki yaku landzelana eka meeting lowu wu ngata endleka vhiki ri n'wana na ri n'wana. Swi kahle ku pfumelela leswaku ti workshop leti ti ngata endleka ku fika eka 5 hi ku landzelana ti fanele ku teka kwalomu ka 2-3 hours na swona ti community stakeholders na ma CHWs va fanelu ku tshama eka meeting lowu ku fikela ti awara leti ti hundza. minhlenegetano leyi yi fanele ku pulaniwa xikan'we na ma CHWs na ti community stakeholders.

### NUMBERS OF STAKEHOLDERS

Ntlawa wa vanhu wu fanele ku fika kwalomu ka 12 kumbe 16 ya vanhu. Kuya hi nhlokomhaka ya nkoka leyi yi hlawuriweke va ngeneleri vata komberiwa ku rhangela ma n'wana magoza.

### INFORMATION

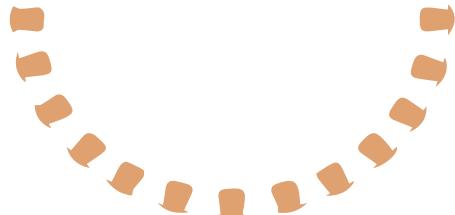
Community stakeholders va fanele ku vulavurisiwa hi foyini kumbe va voniwa Kunene va vulavurisiwa hi nomu, va tlhela va byeliwa hi mintirho leyi yi faneleke ku endliya na leswaku swi lava va kuma yini eka swona. Lava va swi tsakelaka va nga nyikiwa papila ra xirhambo va tlhela va nyikiwa nkarhi wo ringana ku fikela kwalomu ka 72 hours leswaku va ehleketa loko va swi tsakela ku nghenelela, va nga tlhela va vutisa swivutiso hi foyini kumbe hiku vona munhu leswaku vata kota ku basiseriwa. Ku fanele ku vekiwa nkarhi na siku leri workshop yi ngata endleka hi rona. I swa nkoka leswaku vangeneleri va pfumela ku nghenelela eka maendlelo lawa na swona va twisia nkongomelo wa maendlelo lawa.

### EXPECTATIONS

Tani hi leswi ti community stakeholders ti rhambiwaka eka maendlelo lawa ya community mobilisation, I swa nkoka kuva byela ntiyiso hi mintirho leyi yi ngatava yi endliya, hi nkarhi lowu va ngatawu teka na ku ncinka loku va nga taku vona hikokwalaho ka maendlelo lawa. I swa nkoka ku pfumelela (a) ku ka ku ngavi na ku titshembha eka ti communities, leti ti twaka onge ku hlanganyela loku ku endliweke na varhangeri va swa rihanyo aku se tshama ku va tirhela kumbe kuva pfuna, ku katsa na (b) swivilelo leswi swi nga kona eka system hi ku angarhela, swi vilelo swo fana na ku kayivela ka ti resources xi kan'we na matirhelo lawa ya nga kona.

Figure 1. Seating participants in a large semicircle supports learning and self-reflection

Figure courtesy of: JHPIEGO, 2020





## FACILITATION

### ACTIVE LISTENING

Ku yingisela hi vukheta l xikili xa kahle lexi munhu a faneleke ku va na xona loko a facilitate mimbhurisano. Ku yingisela swi endla vanhu vatwa onge va twiwa na ku twisiwa na ku endla leswaku vanhu va hlohloteleka ku vulavula hi ntokoto wa vona, va vulavula hi leswi swi ngale miehleketweni na ku tlhela va vulavula leswi va ti twisaka xiswona hi ndlela yakuka va nga chavi inchumu. Swi kombisa vangheneleri leswaku mavonelo ya vona l ya nkoka loko swita e kaku lulamisa swiphiqo. Ku yingisela swi katsa:

- Pay attention: tirhisa miri wa wena ku kombisa leswaku utekela nhlokweni na ku twisia. Eka mi ndhavuko yi n'wana leswi swi nga katsa ku pfumela hi nhloko kumbe ku jika u langusa munhu loyi anga le kuvulavulen;
- Show that you're listening: swi kombisa ku tsakela ka leswi va n'wana va ngale ku swi vuleni. Swi nga katsa ku langusa munhu exikandzeni loko ari karhi a vulavula. Eka ti communities ti n'wana aswi amukeleki ku langusa munhu ematihlweni kumbe exikandzeni loko ku nga seza kuva navu xaka byaku tshembhana exikarhi ka n'wina. U nga yingisela ntsena ka leswi swi hlaiywaka kambe tlhela u yingisela na leswaku swi hlaiwa njani hi ku langusa miri wa munhu loko ari karhi a vulavula;
- Ask clarifying questions: vutisa swi vutiso ku kombisa leswaku wa swi twisia. “u nga hlamusela leswaku u fikelele njani eka makumu lawa?” “u switwe kwihia sweleswo?” komisa leswi swi vulavuliwe ku kambisisa leswi swi twisisiweke. kombela feedback;

- No judgement: ti tsundzuxi leswaku mbhurisano awu fanelanga wuva hi mhaka ya wena kumbe wuva hi mhaka ya vanhu lava va pfumelelanaka hi xilo xin'we kumbe ku yima xikan'we. Pfumelela loyi a vulavula leswaku afika ma kumu ka leswi aswi vulavulaka kutani u nga vutisa swi vutiso loko u lava ku basiseriwa.

### FACTILITATION DO's AND DON'T's

Swa tsundzuxiwa leswaku eka workshop yi n'wana na yi n'wana kuva na two ya ti facilitators. Eka workshop yi n'wana na yi n'wana, ti facilitators ti fanele ku nyika nkarhi ku langutisia eka leswi tirheke na leswi swi kalaka swi nga tirhangiki kumbe ku vona leswaku vanga antswisa yini eka ti workshop leti landzelaka.

#### DO

- Ku titshembha
- Ku miyela u tlhela u titwa kahle hi swona
- Vutisa swi vutiso leswi swi nga laveki nhlamulo ya ina kumbe Ee kambe va kota ku vula vula hi vuenti.
- Rhamba ntlawa wa lava va nga miyela leswaku va ngenelela
- Pfumelela switwi swa wena ku ku komba leswaku u fanele ku endla yini
- Endla leswaku kuva niku lawuleka.

#### DON'T

- Ku endla onge wa twisia na kuve a wu twisisi
- Ku vulavula ngopfu
- Ku nyika mavonelo
- Ku tirhisa xiyimo xa wena xa ntirho ku kombakalisa matimba
- Ku tirhisa ntlawa lowu tani hi xilo lexi xi nga ku lulamisela swiphiqo swa wena
- ku ahlula va n'wana

#### TIPS

- Fonela munhu u n'wana na u n'wana workshop yi ngasi sungula
- U nga tirhisi rito “kambe” ti trhisa “na” xikombiso: “u teku....na swona Robert anga pfumelelani na swona”
- Ku vutisa swi vutiso swo tala
- Ku yingisela, ku ehlaketa hi vukheta na ku tiyisia
- Ku langutisia munhu u n'wana na u n'wana e xikarhi ka meeting
- Ku pfumelela ma vonelo ma n'wana na ma n'wana



## IDENTIFYING HEALTH CONCERNS

### Tool 1/WORKSHOP 1: RANKING AND SCORING

#### WORKSHOP 1: GUIDE

##### INTRODUCTION

nhalangano lowu wu fanele ku teka kwalomu ka 2-3 ya ti awara. Ku fanele kuva nati attendance register, register I ya nkoka loko swita ekaku tsala report ya makumu.

I maendlelo yo hluvukisa tiko, hiku aka vutivi eka community naku teka goza eka social and structural determinants of health. Maendlelo lawa ma kongome ku aka vuxaka bya ku tshembana na ku kuma switshuxo eka swiphiqo leswi swi nga kona hiku tirhisana na varhangeri va leka health na vale tikweni.

##### GROUND RULES

Moya wa ndawu ya hina awu fanelangi wuva lowu wu chuhisaka [Our environment is non-threatening], ku ngavi naku sandzana na xidimokirasi. U n'wana na u n'wana atitwi ari membara ya maendlelo lawa. Hlayani ku tlhela ku vulavuriwa hiti principles ta 4 leti ti nga ka (page 8). Hi team loko hiri hinkwerhu. Hi ta hlengeleta mintokoto ley i ngana yona, hi tlhela hi komba swilo leswi hi tsakelaka ku swi kuma.

##### OUTLINE PROCESS AND ACTIVITIES

- Hita tsakela ku hlangana kan'we hi vhiki, nahi vhiki rin'wana na rin'wana leri ri landzelaka ku fika eka 5 yama vhiki na swona mi nhlengeletano ley i ta teka kwalomu ka 2-3 hours.
- Vanhu vanga famba nkarhi u n'wana na u n'wana hi xivangelo xi n'wana na xin'wana.
- Hita vutisa vanhu hi mintokoto ley i vangana yona na mavonelo ya vona mayelana na nhlokohaka ley i hlawuriweke

- Ku suka kwala hi ta sungula ku hlanganisa matwisiselo ya hina na ku endla magoza ekaku lulamisa xiphiqo lexi xi hlawuriweke
- Hita teka hinkwaswu leswi hi swi hlanganiseke na varhangeri vale ka community, kuya hiya tirhisa swona ku vulavurisana na district health system leswaku hita langutisia, hi tlhela hi pulana xikan'we na vona hiri karhi hi tirhisa vuxokoxoko lebyi hi byi kumeke.
- Hitaswi endla hiku vuyeleta, hi tlhela hi langutisa magoza lawa ya tekiweke

##### WORKSHOP OBJECTIVES

- Ku pfumelelana eka ndhawu na nkarhi wa workshop ley i landzelaka
- Ku komba na ku rhangisa swivilelo leswi swi nga kona eka community
- Ku pfumelelana hi vanhu lava va ngenelakala eka nhlokohaka ley i (codesign)
- Ku komba swikili leswi swi kumiweke eka workshop
- Endla nkomiso wa ripoti ya workshop

##### CHOOSING THE TOPIC

- Landzelela maendlelo ya Tool 1
- Kombela u n'wana wa ma CHW leswaku mava kona eka workshop va tlhela va tsala timhaka ta nkoka leti ku vulavuriwaka hima

##### CO-DESIGN THE PROCESS

- Ntlawa lowu wu ngava wu yimela community ley? Ku xoda va mani? Hi nga va nghenisa xana? Leswi swi ngava swi hlamusela yini eka leswi hi swi kumeke? Hi endla yini hi swona leswi?
- Hlamusela rito community tani hi swilo leswi swi vulaka vanhu lava vangana mahanyelo yaku yelana e tikweni.
- Hita tsakela ku tirha na mintlawa yi n'wana ley i yimeleke vanhu lava va pfumalaka,xikombiso. Va manana lava ntsongo lava pfumalaka vavanuna? Hi xihi xitsundzuxo xa wena mayelana na mhaka ley?
- Hi nga ehleketa leswaku lewi swi ngava swi vula yini loko swita eka ku nghenisa vangheneleri vantshwa. Hi nga katsa va mani eka mundzuku?
- Ku vulavurisana na ku pfumelelana hi vanhu lava va nga ta nghenisiwa-record
- nhlengeletano lowu wu nga endleka rini?
- I va mani va nga vuyeriwaka hima endlelo lawa? I va mani lava va khomeke na ku lawula maendlelo?

##### READING AND VERIFICATION OF GROUP RECORD AND THEN GROUP REFLECTION

##### FINAL QUESTIONS AND FEEDBACK - DATE/TIME FOR NEXT MEETING



## TOOL 1: RANKING AND SCORING

**To identify priority health topics of relevance to the community. A list of health priorities is developed during the discussion, after which participants apply scoring in order to identify the topics of highest relevance, using adhesive stickers, beans or sticks. The scoring progresses through at least two rounds with discussion and agreement at the end.**

### METHOD:

ranking and scoring/multi-dot system

### TIME:

30 mins

### MATERIAL:

pen and flip chart paper, counters (stones, seeds, markers)

### OVERVIEW

Thulu ley iita pfuna ma CHWs ku komba nhlokohaka ya xiphiqo lexi xinga kona lexi ku vileriwaka hi xona ka community. Nxaxameto wa ti nhlokohaka ta swilo leswi rhangisiwaka e mahlweni swa rihanyo wa endliwa hi nkarhi wa mburisano, endzhaku ka sweswo vangheneleri va tirhisa ti beans kumbe switikara ku hlawula nhloko mhaka yi n'we ley i va lavaka ku vonana na yona. Maendlelo lawa mata endleka hiku vuyeleta kuri karhi ku vulavurisana ku tlhela ku pfumelelana loko hi fika emakumu.

### PROCEDURE

1. Kombela vangheneleri leswaku va endla nxaxameto wa swivilelo leswi swi nga kona swa rihanyo eka community va tlhela va tsala na swilaveko swa kona. Va nga swi endla eka flip chart, Flip chart yi nga vekiwa emahlweni ka ntlawa kumbe yi

vekiwa ehansi. Loko kuri hiku ntlawa lowu wu katsa vanhu vaku hambana hambana lava va humaka eka swiyimo swaku hambana hambana, mburisano lowu wu nga endliwa. Mi mburisano ley iyi nga endliwa hi mintlawa ley i katsaka vanhu va ntsongo ku sivela leswaku kuva naku kucetelana.

2. Loko nxaxameto se wu endliwile, nyika mu ngheneleri u n'wana na u n'wana 3 yama ribye, beans kumbe marker yi n'wana na yi n'wana ley iyi nga kona va byeli swaku va swi veka ethlelo ka tinhlokohaka ti nharhu leti ku vileriwaka hi tona leti va ti vonaka leswaku I ta nkoka na swona ti lavaka ku hantla ti lulamisiwa. Loko mungheneleri atwa onge u lava ku hlawula nhlokohaka yin'we ley iyi ya nkoka eka yena anga yi hlawula ka nharhu. Kombela vangheneleri kuva va bhurisana hi maendlelo ya scoring lawa avari karhi vawa endla.

### Prompts

- Hi kwihi kuhambara loku ku nga kona eka leswi va ngheneleri va swi rhangisaka emahlweni?
- U nga ku hlamusela njani ku hambana loku?
- Leswi swi hi byela yini hiku hambana ka swilaveko loko swiha eka ti stakeholders taku hambana hambana?
- Leswi swina switandzhaku swihi loko swiha eka ti programmes ta rihanyo?
- Leswi swi nga va swi kombisa mavonelo ya vanhu hinkwavo eka community?

3. Vutisa loko vangheneleri va lava ku ncinka tinhlokohaka leti va ti hlawuleke, loko va swi tsakela va pfumeleli.
4. Hlayela swilo leswi aswi tirhisiwa ku scora kutani u tsala ka flip chart. Ntlawa lowu wu salele hi 3 yati nhlokohaka, langutisa nhlokohaka ley iyi ngana swilo leswi aku scorowi hi swona leswi nyangi kutani u tsala ti nhlokohaka leti eka flip chart.
5. Vutisa vangheneleri leswaku hikokwalaho ka yini va ehleketa leswaku tinhlokohaka leti nharhu ti lava ku tekeriwa a nhlokweni ngopfu.

### Prompt

- Sweswi hina list ya swivilelo ku suka eka community, hi yihi ley iyi vileriwaka hi yona ngopfu eka leti nharhu ti nga tsariwa?
6. Eka ti nhlokohaka letiya tinharhu tekani nkarhi mi hlawula yin'we ley iyi vileriwaka hi yona ngopfu.
  7. Tsala u tlhela u kandziyisa mavonelo ya nkoka.
  8. Hetisisani hi nhlokohaka ley iyi hlawuriweke kutani mi tsala hansi.

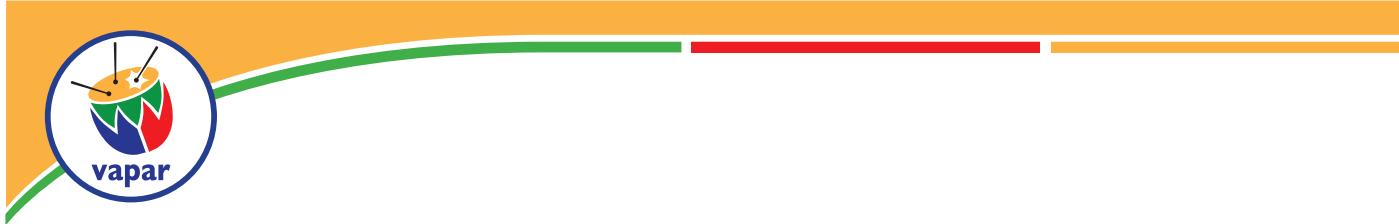
Adapted from: Cavestro, 2003; and Loewenson et al, 2006



## WORKSHOP REPORT 1A: GROUP RECORD

<p>The person who has been recording the most important discussions fills in this record. Facilitator takes digital images of the flip charts with ranking/scoring/multi-dot system. The recorder records queries, comments or areas of debate raised in the discussion below. The scribe reads this record at the end of the session and one of the other participants verifies.</p>	
Session recorded by:	
Verified by*:	
1. Purpose and participants	
2. Process and activities (roles and reporting)	
3. Priority health concerns (see Tool 1)	
4. Expanding the process (communities, locations)	
Queries, concerns, areas of debate raised	

\* Participant who confirms that the content of this form is a true reflection of the group discussion



Loyi a tsala mimburisano ya nkoka ya ntlawa hi yena angata tsala laha hansi.  
Facilitator u teka swinepe swa flip chart leyi ku nga endleriwa eka yona ranking/scoring/multi-doting system.  
Nkandziyiso wu kandziyisa swivutiso,ti comment na mi mphikizano mayelana na mburisano lowu wu nga laha hansi.  
**Maendlelo lawa ya nga endliwa nakambe eka workshop leyi yi landzelaka.**

1. Nkongomelo na vangheneleri
2. Maendlelo na migingiriko
3. Swivilelo swarihanyu swa nkoka
4. Kundlandlamuxa maendlelo
5. Swivutiso, swivilelo na mimphikizano



## WORKSHOP REPORT 1B: GROUP REFLECTIONS

	CHW asks another participant in the group to ask these questions and the CHW records the group answers
Session recorded by:	
Verified by*:	
1. What are the main lessons and skills you learned in this workshop?	
2. How will you use the skills obtained in this workshop in future?	
3. What challenges did you experience in this workshop?	
4. Who benefits from this process?	
5. What would you change about the workshops?	
6. Are these skills that you can transfer to other CHWs? What support would you need to do so?	
7. Did the workshop meet the objectives?	

\* Participant who confirms that the content of this form is a true reflection of the group discussion



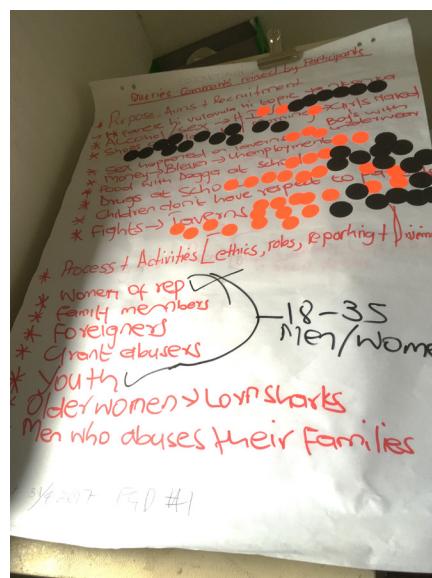
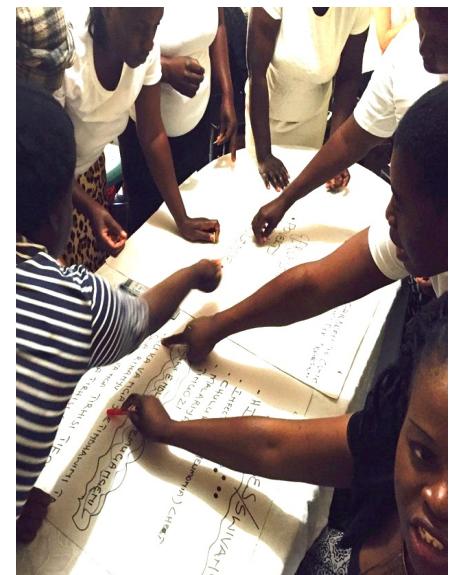
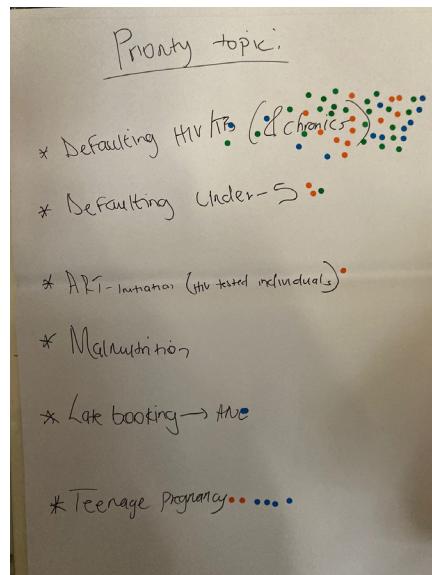
**CHW u byela u n'wana wa va  
ngheneleri eka ntlawa leswaku a vutisa  
swivutisoleswi kutani CHW a tsala ti  
nhlamulo leti ti vuriweke hi ntlawa.**

1. Hi yihi dyondzo na swikili leswi u swi dyondzeke eka workshop leyi?
2. U ta yi tirhisa njani dyondzo leyi u yi kumeke e ka workshop leyi eka mundzuku?
3. Hi yihi mintlhontlho leyi u hlanganeke na yona eka workshop leyi?
4. I va mani va vuyeriwaka hi maendlelo lawa?
5. I yini lexi u nga xi ncincaka hi ti workshop leti?
6. Leswi ku ngava ku ri swilo leswi u nga swi dyondzisaka va n'wana?
7. Workshop yi ngava yi fikelerile nkongomelo wa yona?

**CHW u byela u n'wana wa va  
ngheneleri eka ntlawa leswaku a vutisa  
swivutisoleswi kutani CHW a tsala ti  
nhlamulo leti ti vuriweke hi ntlawa.**

1. Hi yihi dyondzo na swikili leswi u swi dyondzeke eka workshop leyi?
2. U ta yi tirhisa njani dyondzo leyi u yi kumeke e ka workshop leyi eka mundzuku?
3. Hi yihi mintlhontlo leyi u hlanganeke na yona eka workshop leyi?
4. I va mani va vuyeriwaka hi maendlelo lawa?
5. I yini lexi u nga xi ncincaka hi ti workshop leti?
6. Leswi ku ngava ku ri swilo leswi u nga swi dyondzisaka va n'wana?
7. Workshop yi ngava yi fikelerile nkongomelo wa yona?

## EXAMPLES: RANKING AND SCORING





## ORGANISING EXPERIENCES

### Tool 2 / Workshop 2: PROBLEM TREE

#### WORKSHOP 2: GUIDE

##### INTRODUCTION

Workshop leyi yi fanele ku teka kwalomu ka 2-3 yati awara. Ti facilitators ti fanele ku teka swinepe swava ngheneleri na mburisano. Ku laveka attendance register, register I ya nkoka loko swita eka ripoti.

##### GROUND RULES

Ndhawu leyi ku burisanwaka ka yona yi fanele yi nga chuhisi, yi ngari na swi solo xikan'we na xidimokirasi. U n'wana na u n'wana I membara a tlhela ava part ya maendlelo lawa. Hlayani mitlhela mi vulavula hiti principles ta PAR Principles ku suka eka Handout (page 8). Hinkwerhu hi ntlawa. Hita sungula hiku hlanganisa mintokoto leyi hi ngana yona, hi komba swi laveko na mbuyelo lowu hi tsakelaka kuwu bona.

##### WORKSHOP OBJECTIVES

- Ku endla ku twisia ka swivangelo na switandzhaku
- Ku komba swilaveko na kunavela loku hi lavaka kuku bona hi nhlokohaka leyi yi hlawuriweke [health concern]
- Ku komba swi kili leswi swi kumekeke hi nkarhi wa workshop
- Endla nkomiso wa ripoti ya workshop.

##### OUTLINE PROCESS AND ACTIVITIES

Xikongomelo xa hina I ku antswisa vutivi eka swilo leswi tekeriwaka nhlokweni. Ku vhakachela nhloko mhaka liya yi nga hlawuriwa. Vangeneleri va rhambiwa ku tsala vutivi bya vona kumbe ntokoto wa vona mayelana na nhlokohaka leyi yi nga hlawuriwa- mburisano wu fanele ku kandziyisiwa.

##### ORGANISING INTO COLLECTIVE KNOWLEDGE

- Landzelerisa maendlelo ya **Tool 2**
- Kandziyisa mburisano.

##### SUMMARY AND REFLECTIONS

- Sweswi hi hetile mburisano wa hina, Mr/s [NAME] va ta hi endlela nkomiso wa leswi ahi burisana hi swona.
- Lowu ku ngava kuri nkomiso wa kahle? Swi kona leswi swi nga pumbiwa?
- Hiri yini hi migingiriko [[activities]]? Swi kona leswi hi lavaka ku swi ncincia? Hi swihi swi tirhaka? Hi swihi swi nga tirheki?
- I mani avuyeriwaka hi maendlelo lawa? njani? I mani a lawulaka maendlelo lawa? njani?
- Rhamba ti nhlamulo kumbe swi viko mayela na maendlelo lawa. Vanhu va ehleketa yini mayelana na ku nghenelela?

##### READING AND VERIFICATION OF GROUP RECORD AND THEN GROUP REFLECTION

##### FINAL QUESTIONS AND FEEDBACK – siku na nkarhi wa workshop leyi landzelaka



## TOOL 2: PROBLEM TREE

### INTRODUCTION

**This is a tool to understand and ‘unpack’ nominated topics from different perspectives. Through facilitated discussions using a tree diagram visible to all, participants identify cause-and-effect relationships at various levels from root (tree roots) to intermediary causes (trunk and branches) and consequences and other effects (tree pods), building subjective perspectives into shared accounts through consensus.**

#### Method:

Problem tree (organising causes)

#### Time:

45mins

#### Materials:

Copy of the ‘problem tree’/ask participants to draw

### OBJECTIVE

Twisisa swi vangelo leswi kulu na switandzhaku swa swivilelo leswi swi nga kona mayelana na rihanyu. Antswisa matwisiselo ya swivilelo swarihanyu.

### PROCEDURE

Gingiriko lowu wu pfuna vangheneleri ku langutisia swivangelo swa xivilelo lexi xi hlawuriweke. Wu endla leswaku va kota ku lulamisa xiphiqo lexi hiti ndlela taku hambana hambana.

### FOCUS ON PRIORITY HEALTH CONCERN

ti facilitator ti rhamba mavonelo lawa vanhu va ngana wona mayelana na nhlokohaka leyi yi hlawuriweke, kutani va tsala eka flipchart.

#### Prompts

- Hi swihi leswi swi tivekaka hi xiphiqo lexi na swi vangelo swa xona?
- Hi yihi mintokoto leyi vanhu va ngana yona eka ntlawa lowu?
- Hi swihi swi kombiso na ku nghanenelela loku ku nga endliwaka?
- Vukorhokeri byiri yini?
- Ku ngava kuri na nhlamuselo? Kuvilela loku ku ngava khumba ntlawa lowu hi ndlela yihi? Community yi khumbeka hi ndlela yihi?
- I mani loyi a khumbekaka? Xiphiqo lexi xi ngava xikhumba mintlawa yi n'wana na swona hi ndlela yihi?

List leyi yi endliweke ya kambisiwa kutani ku vulavuriwa hi yona, vangheneleri va vulavurisana va tlhela va vutisana; ti facilitator ti langutisia hinkwaswu leswi va swi tsaleke, ku vona leswaku hinkwaswu leswi swi tsariweke I vuxokoxoko bya kahle.

### ANALYSE PROBLEM

Hi ku tirhisa xifaniso xa nsinya, vangheneleri va langutisa swivangelo swa xiphiqo lexi. magaji lawa ya ngana matluka ma yimele switandzhaku; magaji lawa ya khomeke hi stem I swivangelo leswi munhu hi yexe ati vangelaka swona; stem xi khome swivangelo swaleka community na le ndyangwini; timintsu tiyimele swivangelo leswi swi endliwaka hi matirhelo yati politiki. Facilitator u tsala hansi leswi a byeriweke swona hi vangheneleri na swona u tsala laha a byeriwaka leswaku a tsala kona.

### LOOK AT THE CAUSES AND DISCUSS

Hinkarhi wa mburisano, laha ti point ti n'wana ti nga vekiwa kona ka nsinya swi nga ncinka, facilitator anga endla ku ncinka eka diagram ya problem tree.

#### Prompts:

- Hi swihi swi vangelo leswi community yi nga nghanenelela eka swona hi ku tirhisa switirhisiwa leswi va ngana swona? Hi ndlela yini?
- Hi swihi leswi ku faneleke ku nghanenelela va n'wana lava humaka ka district yaleyo?
- Hi vahi lava community yi faneleke ku va hlohlotelu ku endla leswaku magoza lawa ya endleka?
- Hi swihi swi lavaka mfumo na varhangeri va leka national?

### RECORD

Record on the session record sheet (see overleaf). Facilitator uteka swi faniso swa xifaniso xa problem tree. Facilitator u tsala swi vutiso, kumbe mphikizano lowu endliweke hi nkarhi wa mburisano.

Adapted from: Cavestro, 2003 and Loewenson et al, 2006



## WORKSHOP REPORT 2A: GROUP RECORD

<p>The person who has been recording the most important discussions fills in this record. Facilitator takes digital images of the flip charts with ranking/scoring/multi-dot system. The recorder records queries, comments or areas of debate raised in the discussion below. This process may be continued following the workshop. The scribe keeps record of all discussions and reads this record at the start of the next workshops and one of the other participants verifies.</p>	
Session recorded by:  Verified by*:	
1. List words/ features/ experiences to describe [topic]	
2. Suggested shared definition of [topic]	
3. Impacts of topic in this group (preliminary)	
4. Main needs and desired outcomes around [topic]	

\* Participant who confirms that the content of this form is a true reflection of the group discussion



## WORKSHOP REPORT 2A

Loyi a tsala mimbhurisano ya nkoka ya ntlawa hi yina angata tsala laha hansi. Facilitator u teka swinepe swa flip chart leyi ku nga endleriwa eka yona ranking/scoring/multi-doting system. Nkandziyiso wu kandziyisa swivutiso,ti comment na mi mphikizano mayelana na mbhurisano lowu wu nga laha hansi. Maendlelo lawa ya nga endliwa nakambe eka workshop leyi yi landzelaka.

1. Tsala marito kumbe ntokoto lowu wu hlamuselaka nhlokohaka leyi kahle.
2. Tinhlamuselo leti vuriweke mayelana na nhlokohaka leyi.
3. Xitandzhaku/ntshikelelo lowu nhlokohaka leyi yi nga na wona eka ntlawa lowu.
4. Swi laveko na swilo leswi tsakeriwaka ku kumiwa kumbe mbuyelo lowu wu lavaka ku kumiwa ma yelana na nhlokohaka leyi.



## WORKSHOP REPORT 2B: GROUP REFLECTIONS

	CHW asks another participant in the group to ask these questions and the CHW records the group answers
Session recorded by:	
Verified by*:	
1. What are the main lessons and skills you learned in this workshop?	
2. How will you use the skills obtained in this workshop in future?	
3. What challenges did you experience in this workshop?	
4. Who benefits from this process?	
5. What would you change about the workshops?	
6. Are these skills that you can transfer to other CHWs? What support would you need to do so?	
7. Did the workshop meet the objectives stated in the beginning?	

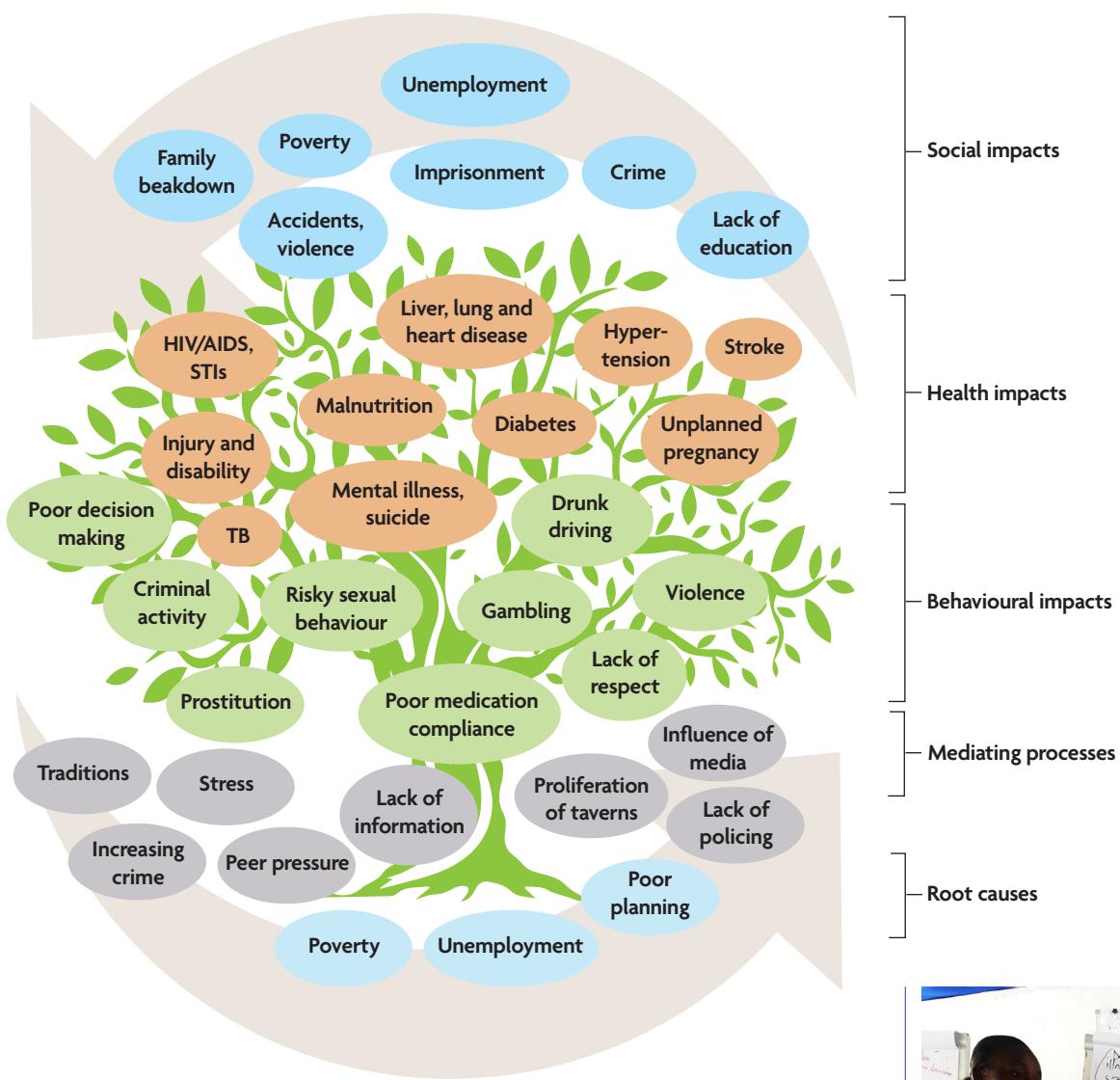
\* Participant who confirms that the content of this form is a true reflection of the group discussion



**CHW u byela u n'wana wa va  
ngheneleri eka ntlawa leswaku a vutisa  
swivutisoleswi kutani CHW a tsala ti  
nhlamulo leti ti vuriweke hi ntlawa.**

1. Hi yihi dyondzo na swikili leswi u swi dyondzeke eka workshop ley?
2. U ta yi tirhisa njani dyondzo ley u yi kumeke e ka workshop ley eka mundzuku?
3. Hi yihi mintlhontlho ley u hlanganeke na yona eka workshop ley?
4. I va mani va vuyeriwaka hi maendlelo lawa?
5. I yini lexi u nga xi ncincaka hi ti workshop leti?
6. Leswi ku ngava ku ri swilo leswi u na swi dyondzisaka va n'wana?
7. Workshop yi ngava yi fikelerile nkongomelo wa yona?

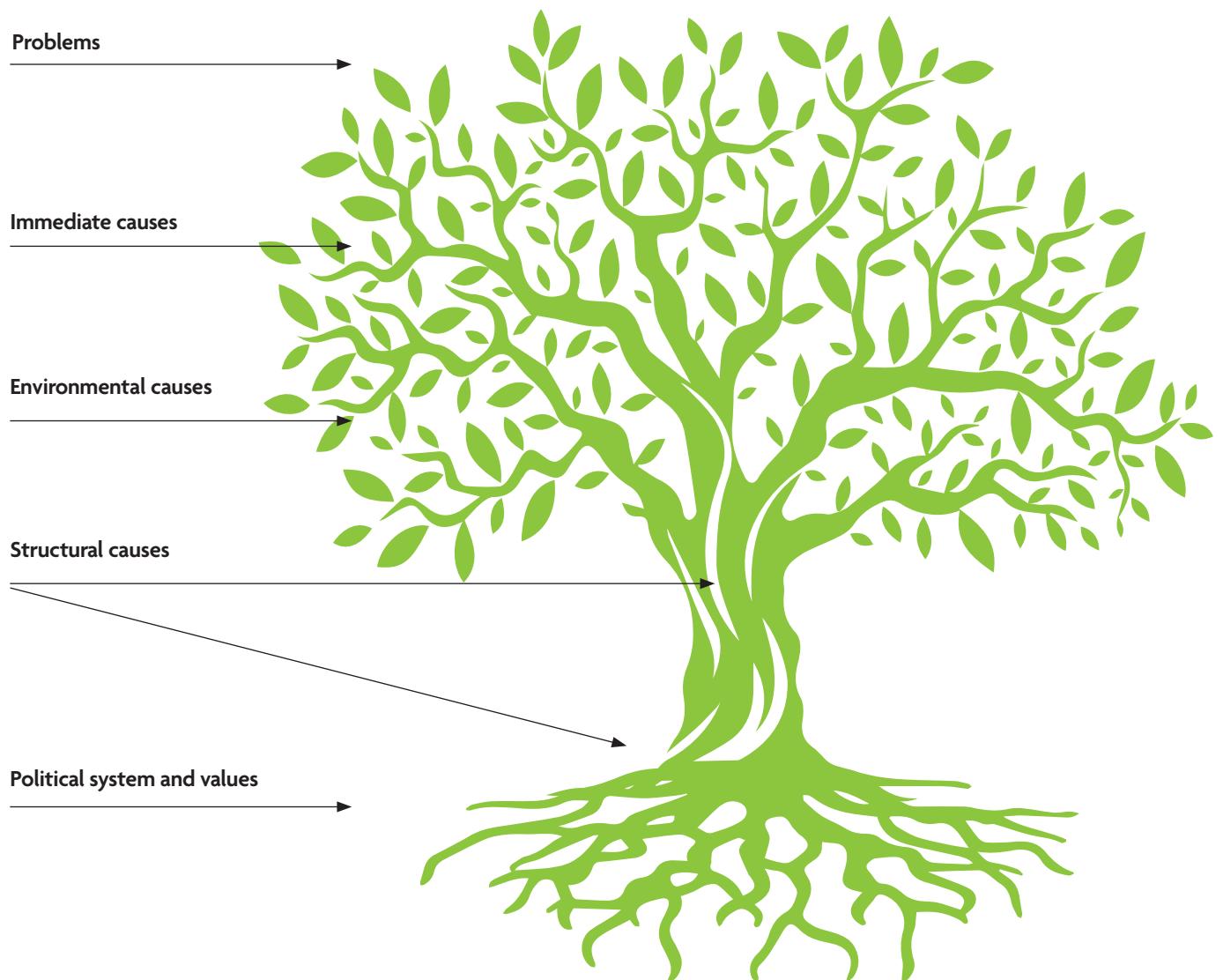
## EXAMPLES: PROBLEM TREE



Source: Oladeinde et al, 2020



## PROBLEM TREE TEMPLATE





## MAPPING ACTORS AND IMPACTS

### TOOL 3 / WORKSHOP 3: VENN DIAGRAM

#### WORKSHOP 3: GUIDE

##### INTRODUCTION

Nhlangano lowu wuta teka 2-3 wa ti awara. Ti facilitators tita teka swinepe swa mburisano na vangheneleli. Loko vangheneleli vana xinepe lexi va lavaka kuxi kombisa (see Tool 5) eka van'wana, leswi va nga swi endla hiku swi avela va n'wana hiku tirhisa ti devices. Namuntlha hi lava ku aka kutwisisa/matwisiselo ya hina hi switandzhaku swa xiphiqo lexi.

##### GROUND RULES

Environment ya hina ayi chavisi, ku ngavi na swisolo na xidimokirasi. U n'wana na u n'wana I membara ya maendalelo lawa. Hlayani mi tlhela mi vulavula hiti PAR Principles ku suka eka Handout (page 8). Hi xilo xin'we hi nkwerhu.lani, hita sungula hi ku hlengeleta mintokoto, hi kombi swi laveko na mbuyelo lowu hi tsakelaka kuwu kuma.

#### WORKSHOP OBJECTIVES

- Ku komba vukorhokeri byaku lulamisa swi laveko swa [xiphiqo xa rihany]
- Ku twisia switandzhaku na ku komba vangwa leri nga kona leri faneleke ku lulamisiwa
- Ku avela swinepe leswi vangheneleri va tsakelaka ku swi kombisa (see Tool 5)
- Ku kombisa vuswikoti lebyi byi kumiweke hi kokwalaho ka workshop
- Ku endla nkomiso wa ripoti ya workshop

#### OUTLINE PROCESS AND ACTIVITIES

Ti facilitator ti fanele ku kombisa problem tree. Hi endla ku twisia ko karhi mayelana na xiphiqo lexi.

#### ADDRESSING THE ISSUES DISCUSSED

Follow **Tool 3:** Venn diagram

#### SHARING PHOTOS

U n'wana na u n'wana wa vangheneleri leswaku a avela xinepe lexi ku ngata burisanawa hi xona (see Tool 5).

#### SUMMARY AND REFLECTIONS

- Sweswi hi hetile ku burisana, Mr/s [NAME] vatahi endlela nkomiso wa leswi ahi burisana hi swona.
- Lowu ku ngava kuri nkomiso wa kahle?swi ngava swiri kona leswi hi nga swi siya?
- Leswi swi ngava swi vula yini eka mani na swona xihiqo lexi xa rihanyu xi voniwa hi ndlela yahi?
- Leswi swivula yini eka mapulanelo ya swarihanyu, vukorhokeri na leka vatirhi va swarihanyu?

#### READING AND VERIFICATION OF GROUP RECORD AND THEN GROUP REFLECTION

#### FINAL QUESTIONS AND FEEDBACK - DATE/TIME FOR NEXT MEETING



## TOOL 3: VENN DIAGRAM

This is a tool to understand impacts and actors involved. Collective account developed with Venn diagram made from cardboard circles of different sizes and colours to indicate relationships and interactions between various actors and institutions, identifying internal and external organisations active in the topic and how they related to one another in terms of contact and collaboration. Identify services (health and other) for addressing needs for [health concern]. Identify how services perform in relation to desired outcomes, access, uptake

### Method:

Venn diagram (Stakeholder mapping)

### Time:

45mins

### Materials:

large piece of paper, small coloured pieces of paper, scissors

### BACKGROUND:

Venn Diagram yi kombisa ti institutions, organisations, groups na vanhu va nkoka etikweni, xikan'we na mavonelo ya vona leswaku vana nkoka wihi e ka community. Ku tatisa, Venn Diagram yi hlamusela leswaku I va mani vanghenelaka eka mintlawa leyi kuya hi rimbewu na rifuwo. Venn Diagram yi tlhela yi kombisa leswaku vanhu lava hinkwavo va hlanganyela njani na ku vulavurisana njani.

### OBJECTIVES

Ku komba ti organisations/groups/ persons leti gingirikaka eka community [ kombisa local area, komba nhlokohmaka ya rihanyu leyi ku vileliwaka hi yona]

Komba leswaku I va mani vanghenelaka eka local organisations/institutions

Lavisisa leswaku mintlawa leyi hiku hambana ka yona yi hlangana njani loko swita eka ku hlanganyela, ku hangalasa vuxokoxoko na ku nyika vukorhokei.

### PROCEDURE

1. Ku tirha hi mintlawa, vangheneleri swilava va vula ti institutions ta swarihanyu leti ti tirhaka eka community ya vona.

### Prompts:

- Vutisa vangheneleri leswaku hitihi ti organisations/ institutions/ groups leti ti kumekaka eka xitikwana xa vona na swoho hi tihii leti ti kumekaka eka matiko man'wana ti tirhisanaka na vona kumbe leti tiva hlohhotelaka.
- Endla leswaku va ehleketa na hi letiya ti ntsongo, ku ngari tonna leti ti tivekaka leti kulu, xikombiso, neighbourhood committees.

2. Tsala mavito ya ti institutions na vanhu eka flip chart.
3. Nyika vangheneleri ma phephe ya swirhendzevutana swaku va na ti sayizi taku hambana leti ti ngata yimela ti institution/person, loko xirhendzevutana xiri lexi kulu, swi vula leswaku nstitution/munhu loyi una nkoka yaku fika kwini.

4. Byela vangheneleri leswaku va ringanisa ti siyizi ta swi rhendzevutana, ku tani va swi veka kuya hi nkoka wa kona lowu wu yimeleke nkoka wa ntlawa,institution kumbe organization. Vanghneleri va fanele ku tsala vito ra organization,institution kumbe group eka xirhendzevutana lexi va vona swi fanerile ku tsala eka xona. Loko swi fika lani va ngheneleri va ku tala va nga kumiwa, leswi swi lava va tsariwa eka list kutani vata fakiwa eka swirhendzevutana leswi faneleke.

### Prompts:

- Hitihii ti ndlela taku pfuna hi xiphiqo xa rihanyu leti ti nga kona?
  - Hi yihi mintlawa ya loacal ley i nga organised?
  - Mintlawa ya ti politiki yi ngava yiri kona?
  - I va mani va endlaka swiboho swa nkoka e tikweni?
  - Va ngava va ri kona vanhu lava va vilelaka/va tirhaka hi swa tipolitiki, swi fuwo etc? I va mani na swona va va contribute njani?
5. Byela va ngheneleri ku veka swirhendzevutana ehenhla ka phephe leri kulu, kutani va kombisa vuxaka na ku hlangana loku ku nga kona – ku hlangana ka swirhendzevutana swi kombisa ku hlanganyela loku ku nga kona exikarhi ka ti institutions kumbe ti organizations, ku hambana ka swirhendzevutana swi kombisa leswaku akuna ku hlangana exikarhi ka ti institutions kumbe ti organizations teleto, kumbe aswi tirhi hi swilo swaku yelana. Vangheneleri vanga tsongahata ti sayizi kumbe va endla arrangement yi n'wana tani hi leswi vona va swi vonisaka xi swona.



6. Loko va ngheneleri vaha endla diagram, va vutisi leswaku hikokwalaho ka yini va endla swilo swo karhi.
- Prompts:**
- Hikokwalaho ka yini institution leyi yiri kule ka leti n'wana?
  - Ti institutions leti ta tluelana – hi yih i mgingiriko leyi va avelanaka ha yona?
  - Tsala leswi va swi vulaka.
7. Emakumu endla leswi landzelaka
- Kombisa leswaku ti institutions leti ti hlangana hi ndlela yih i.
  - Langusa loko vanhu vo karhi xikombiso,vava sati, vanhu lava va nga tirhiki,ti migrants kumbe lava va pfumalaka etc, va ngava va humesiwile leswaku va nga ngheneleri ka ti institutions to karhi. Nyika swi vangelo swa leswaku hikokwalaho ka yini va nga yimeriwi na swona vati twisa ku yini hi swona.

Record on the session record sheet (see overleaf). Facilitator u teka swinepe swa mbhurisano, a tlhela a tsala hansi swi vutiso na mphikizano lowu wu nga endleka.

Adapted from: Cavestro, 2003 and Loewenson et al, 2006



## WORKSHOP REPORT 3A: GROUP RECORD

<p>The person who has been recording the most important discussions fills in this record. Facilitator takes digital images of the flip charts with ranking/scoring/multi-dot system. The scribe records queries, comments or areas of debate raised in the discussion below. This process may be continued following the workshop. The scribe keeps record of all discussions and reads this record at the start of the next workshops and one of the other participants verifies.</p>	
Session recorded by:  Verified by*:	
1. Impact of this topic in the group (build in preliminary)	
2. Suggested shared definition of impacts	
3. Needs: identify priority gaps/weaknesses to be addressed and strengths to be reinforced	
4. Main actors who can address these	

\* Participant who confirms that the content of this form is a true reflection of the group discussion



**Loyi a tsala mimbhurisano ya nkoka ya ntlawa hi yena angata tsala laha hansi.**  
Facilitator u teka swinepe swa flip chart leyi ku nga endleriya eka yona ranking/scoring/multi-doting system.  
**Nkandziyiso wu kandziyisa swivutiso,ti comment na mi mphikizano mayelana na mbhurisano lowu wu nga laha hansi.**  
**Maendlelo lawa ya nga endliwa nakambe eka workshop leyi yi landzelaka.**

- Ntshikelelo lowu nhlokohaka leyi yi ngana wona eka ntlawa lowu
- Mavonelo ya ti nhlamuselo leti nyikiweke mayelana na nhlokohaka
- Swilaveko: kombisa mavangwa na ku pfumala matimba loku ku nga kona ku lavaka ku lulamisiwa na matimba lawa ya faneleke ku fakiwa.
- Lava va ngata ngenelela ku lulamisa swilo leswi.



## WORKSHOP REPORT 3B: GROUP REFLECTIONS

	CHW asks another participant in the group to ask these questions and the CHW records the group answers
Session recorded by:  Verified by*:  	
1. What are the main lessons and skills you learned in this workshop?	
2. How will you use the skills obtained in this workshop in future?	
3. What challenges did you experience in this workshop?	
4. Who benefits from this process?	
5. What would you change about the workshops?	
6. Are these skills that you can transfer to other CHWs? What support would you need to do so?	
7. Did the workshop meet the objectives?	

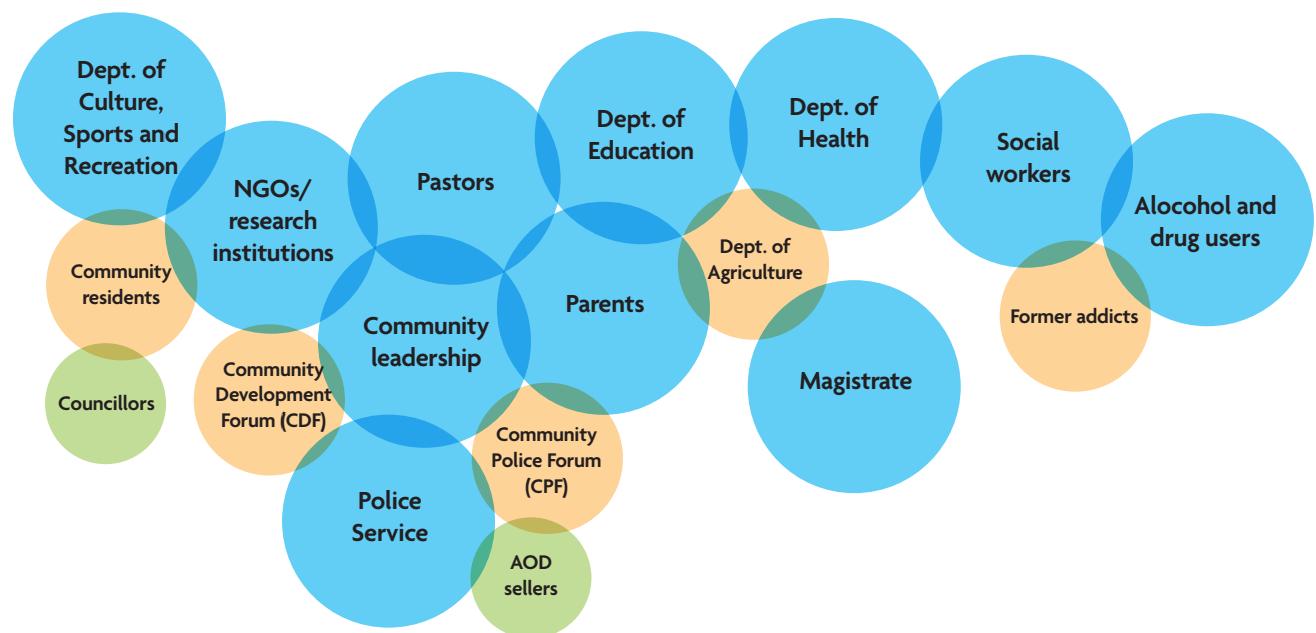
\* Participant who confirms that the content of this form is a true reflection of the group discussion



**CHW u byela u n'wana wa va  
ngheneleri eka ntlawa leswaku a vutisa  
swivutisoleswi kutani CHW a tsala ti  
nhlamulo leti ti vuriweke hi ntlawa.**

1. Hi yihi dyondzo na swikili leswi u swi dyondzeke eka workshop leyi?
2. U ta yi tirhisa njani dyondzo leyi u yi kumeke e ka workshop leyi eka mundzuku?
3. Hi yihi mintlhontlho leyi u hlanganeke na yona eka workshop leyi?
4. I va mani va vuyeriwaka hi maendlelo lawa?
5. I yini lexi u nga xi ncincaka hi ti workshop leti?
6. Leswi ku ngava ku ri swilo leswi u na swi dyondzisaka va n'wana?
7. Workshop yi ngava yi fikelerile nkongomelo wa yona?

## EXAMPLES: VENN DIAGRAM



### Key

- Most important actors/institutions
- Important actors/institutions
- Less important actors/institutions



Source: Oladeinde et al, 2020



## PATHWAYS TOWARDS CHANGE

### TOOL 4 / WORKSHOP 4: ACTION PATHWAY

#### WORKSHOP 4: GUIDE

##### INTRODUCTION

Nhlangano lowu wuta teka kwalomu ka ti awara taku fika ka 2-3. hi endle problem tree na Venn diagram ku suka eka workshops liya ayiri kona yale ndzhaku, namuntlha hita eka lexi vuriwaka pathway laha hi ngata endla magoza yaku lulamisa xiphiqo lexi xi nga kombisiwa.

##### GROUND RULES

Ndhawu ya hina yi fanele kuva yi nga chuhisi/ku chavisa, yi ngavi na swisolo xikan'we na xidimokirasi. U n'wana na u n'wana I xirho xa maendlelo lawa. Hlayani mi tlhela miburisana hi ti PAR Principles ku suka eka Handout (page 8). Loko hiri swin'we hi ntlawa/xilo xin'we. lani, hita sungula ku hlanganisela mintokoto ya hina, hi kombisa swilaveko na mbuyelo lowu hi tsakelak ku wu vona.

##### WORKSHOP OBJECTIVES

- Ku endla magoza leswaku hita lulamisa xiphiqo lexi hi ngana xona
- Vangheneleri lava va tsakelaka ku kombisa swinepe vanga endla
- Ku kombisa vuswikoti lebyi kumiweke eka workshop
- Ku endla nkomiso wa ripoti ya workshop

##### OUTLINE PROCESS AND ACTIVITIES

Ti facilitator ti ta kombisa problem tree na Venn diagram ku suka eka nhlangano lowu nga hundza. Ti facilitator ti vhakachela swilaveko na mbuyelo mayelana na xiphiqo hi ku langutisa problem tree. Ti facilitatorti langutisa vangheneleri, ti institutions na vukorhokeri ku suka eka ti institutions ti n'wana ta rihanyu hi ku langutisa Venn diagram. Hi migingiriko leyi ku suka kwala hita endla goza rin'we leri ri ngata tekiwa ku lulamisa xiphiqo lexi.

##### PRIORITISING ACTIONS

Follow Tool 4: Action Pathways

Actions are listed and ranked.

##### SHARING PHOTOS

Vangheneleri va kombisa xinepe xin'we kutani va bula hi xona (see Tool 5).

##### SUMMARY AND REFLECTIONS

- Sweswi hi hetile ku bhurisana, Mr/s [NAME] vatahi endlela nkomiso wamburisano wa hina.
- Nkomiso lowu wu ngava wuri kahle? Swi ngava swiri kona leswi nga siyiwa?
- Leswi swi ngava swi vula yini eka mani na leswaku xiphiqo lexi xivoniwa hi ndlela yini?
- Swi ngava swi vula yini loko swita eka mapulanelo, vukorhokeri na lekava tirhi va swarihanyu?

##### READING AND VERIFICATION OF GROUP RECORD AND THEN GROUP REFLECTION

##### FINAL QUESTIONS AND FEEDBACK - DATE/TIME FOR NEXT MEETING



## TOOL 4: ACTION PATHWAYS

This is a tool to articulate overall goal(s) to address the issues identified and visualise and depict stepwise actions and actors to achieve these. The action pathway was collectively developed to represent moving towards a desired goal via a series of interconnected steps and events

### Method:

Action pathways (ranking and scoring/multi-dot system)

### Time:

45mins

### Materials:

pen, flip chart, counters (stones, seeds, adhesive markers)

### PROCEDURE

Ngingiriko lowu wu endleliwe leswaku ku kota ku pulaniwa swilo leswi swi ngata teka nkarhi wo leha swahari kona –ku tirhisa diagram leyi ku lulamisa swi phiqo hi ndlela yo olova.

### OBJECTIVES

- Langutisasa problem tree kutani mi endla magoza nava ngheneleri ka venn diagram
- Endla magoza hiku tirhisa action pathways

### PROCEDURE

- Kombela vangheneleri ku endla magoza lawa ya nga endlekaka eka community, hiku langutisa Problem Tree na Venn diagram leyi endliweke. Va nga endla leswi eka flip chart, yi nga vekiwa mahlweni ka ntlawa kumbe ehansi.

### Prompts

- Hi swihi swivangelo leswi vangheneleri va nga ngenelelaka ka swona hi ku tirhisa switirhisiwa leswi va ngana swona? njani?
  - Hi swihi swi lavaka ku nghenelelaka hi va n'wana lava kumekaka ka district yeleyo?
  - Hi vahi lava community yi lavaka kuva hlohotelaka ku endla magoza lawa ya endleka?
  - Hi swihi swilavaka mfumo kuva wu swi endla kumbe ti institutions tin'wana?
  - Magoza lawa ya nga endleka rini?
  - Hi ngawa landzelerisa njani?
  - Hi ta swi tivisa ku yini loko ya endlekile?
  - Hi xihi xiphemu xa DoH? Hi rihi rito ra community?
- Loko list yi endliwile, nyika mungheneleri u n'wana na u n'wana swiribyana swi nharhu, ti beans kumbe marker yi n'wana na yi n'wana leyi yi nga kona. Va kombeli leswaku va swi veka e tlhelo ka magoza manharhu lawa va vonaka onge I ya nkoka ngopfu eka vona na swona swi lava ya hantla ya endliwa. Kombela va ngheneleri va bhurisana na ku vutisana hi maendlelo lawa va nga wa endla ya scoring. Tlhelani mi endla maendlelo ya scoring nakambe: balela magoza ti voti leti ti nga endliwa kutani u tsala ka flip chart paper. Ntlawa lowu se wuna list ya magoza lawa ya tekeriwaka nhlokweni. Tsala magoza lawa eka flip chart paper yi n'wana.
  - Vutisa vangheneleri leswaku hikokwalaho ka yini va ehleketa leswaku magoza lawa ya fanele ku tekeriwaka enhlokweni.
  - Action pathway: magoza lawa ya ngatava na mbuyelo loko swita eka mundzuku. Siya diagram ya action pathway eka flip chart paper leswaku yi ta tirhisiwa kambe loko yi laveka.
    - Nyika ntlawa flipchart paper, pens, and pieces of A5 paper with the words “action, actor, when and monitored” written on them (see example on the next page).
    - Tsala magoza (vangheneleri, rini na leswaku njani) ku suka eka xitepu lexi endliweke eka A5 paper, vanga famba famba eka mintlawa ya vona ku fikelela laha vanga ta pfumelelana hi magoza lawa va lavaka kuwa teka.
    - Swi endli swi twala leswaku ahi swa nkoka ku ta na goza leri pfumalaka xihoxo kumbe leri ri nga kahle ngopfu (va nga tlhela va hlawula kuka va nga faki magoza lawa ava ma tsarile ka A5).
    - Loko se va endlide action pathway, va kombeli va tsala exikarhi ka magoza na mbuyelo.



### Prompts

- Hi wihi mbuyelo lowu wu ngata huma emaheteleleni? Ku ngava kuri swilo leswi hi vonaka onge swi nga endleka leswi?
- Magoza lawa ya nga leka ti sticky notes ya pfunetakwini ku fikelela magoza lawa?
- Hi nga endla magoza lawa hi ntlawa?
- Hi wahi maendlelo ya kona?
- Hi nga pfumelelana hi goza leri hi faneleke kuri endla?
- Goza leri ri nghenelela njani ka leri n'wana?
- Hi ngawa landzelerisa njani?
- Hi taswi tivisa ku yini loko se ya endliwile?

Ku landzelerisa magoza I swa nkoka ngopfu loko swita eka participaty methods leswaku u ta kota ku dyondza swi n'wanyana.vuxokoxoko byi n'wana byi nga kumeka kwala: <https://www.tarsc.org/publications/documents/MCV%20Implementers%20Resource%202021%20for%20web.pdf>

5. Hetisira magoza kutani u tsala hansi

Adapted from: Cavestro, 2003; Loewenson et al, 2006; Convention on Wetlands, 2008



## WORKSHOP REPORT 4A: GROUP RECORD

<p>The person who has been recording the most important discussions fills in this record. Facilitator takes digital images of the flip charts with ranking/scoring/multi-dot system. The scribe records queries, comments or areas of debate raised in the discussion below. This process may be continued following the workshop. The scribe keeps record of all discussions and reads this record at the start of the next workshops and one of the other participants verifies.</p>			
Session recorded by:			
Verified by*:			
1. What are the main features, needs and desired outcomes around [topic]			
2. What are the actions required, how can these be achieved, by who and when?			
3. Can we organise these actions?			
How	Who	When	Monitoring

\* Participant who confirms that the content of this form is a true reflection of the group discussion



Loyi a tsala mimbhurisano ya nkoka ya ntlawa hi yena angata tsala laha hansi. Facilitator u teka swinepe swa flip chart leyi ku nga endleriwa eka yona ranking/scoring/multi-doting system. Nkandziyiso wu kandziyisa swivutiso,ti comment na mi mphikizano mayelana na mbhurisano lowu wu nga laha hansi. Maendlelo lawa ya nga endliwa nakambe eka workshop leyi yi landzelaka.

1. Hi swihi swilaveko na mbuyelo lowu hi lavaka ku wu kuma mayelana na nhlokohaka leyi
2. Hi wahi magoza lawa ya faneleke ku tekiwa ku lulamisa swilo leswi? Ya fanele ku endliwa hi va mani na swona rini?
3. Hi wa hlelisa ku yini magoza lawa?

Njani Mani Rini Kulandzelela



## WORKSHOP REPORT 4B: GROUP REFLECTIONS

	CHW asks another participant in the group to ask these questions and the CHW records the group answers
Session recorded by:  Verified by*:	
1. What are the main lessons and skills you learned in this workshop?	
2. How will you use the skills obtained in this workshop in future?	
3. What challenges did you experience in this workshop?	
4. Who benefits from this process?	
5. What would you change about the workshops?	
6. Are these skills that you can transfer to other CHWs? What support would you need to do so?	
7. Did the workshop meet the objectives?	

\* Participant who confirms that the content of this form is a true reflection of the group discussion



**CHW u byela u n'wana wa va  
ngheneleri eka ntlawa leswaku a vutisa  
swivutisoleswi kutani CHW a tsala ti  
nhlamulo leti ti vuriweke hi ntlawa.**

1. Hi yihi dyondzo na swikili leswi u swi dyondzeke eka workshop leyi?
2. U ta yi tirhisa njani dyondzo leyi u yi kumeke e ka workshop leyi eka mundzuku?
3. Hi yihi mintlhontlho leyi u hlanganeke na yona eka workshop leyi?
4. I va mani va vuyeriwaka hi maendlelo lawa?
5. I yini lexi u nga xi ncincaka hi ti workshop leti?
6. Leswi ku ngava ku ri swilo leswi u na swi dyondzisaka va n'wana?
7. Workshop yi ngava yi fikelerile nkongomelo wa yona?

## EXAMPLES: ACTION PATHWAYS



Source: Oladeinde et al, 2020





## COLLECTING AND ANALYSING VISUAL DATA

### TOOL 5: PHOTOVOICE

This tool can be applied where resources and time allow to visually convey lived experience. Participants given basic training in photography, ethics and digital cameras or using smart phones to take photographs illustrating the topic or condition as it existed in the physical environments. Photographs presented and discussed in meetings, and captions developed to describe what images conveyed.

#### METHOD:

Photovoice

#### MATERIAL:

digital cameras or smart phones, notepads and pens

#### OVERVIEW

Ku kombisa mintokoto leyi vanhu va ngana yona. Vangheneleri va nyikiwa dyondzo yi ntsongo hiku teka swinepe, va tirhisa swenepe ku hlamusela swilo leswi endlekaka leswi fambelanaka na nhlokomhaka leyi yi hlawuliweke. Swinepe swa kombisiwa eka nhlangano kutani ku vulavuriwa ku tsariwa leswaku swinepe leswi swi ngava swi vula yini.

#### WHAT IS PHOTOVOICE?

Photovoice [ku endla marito hiku tirhisa swinepe] i method lowu pfunka leswaku vanhu va tirhisa swinepe ku hlamusela xitori xa vona. Photovoice yi pfumela leswaku a kuna loyi a faneleke ku tsoniwa nkarhi wova a vulavula na leswaku a twiwa.

#### BASICS OF PHOTOGRAPHY

Ti stakeholders tita dyondzisiwa hiku teka swinepe, va ta kombiwa leswaku va fanele ku endlisa ku yini loko va lava ku tirhisa camera ku teka swinepe.

#### USING YOUR PHONE TO TAKE AND SEND PROFESSIONAL PICTURES

Mbhurisano lowu fambelanaka na leswaku I va mani vanga na ti email, WhatsApp kumbe tindlela ti n'wana taku bhurisana ku tlhela ku bhuriwa hi ndlela yo kota ku rhumela swifaniso leswi swi ngana mpfumelelo ku suka eka vanhu lava va ngale ka swona leswaku va nga swi rhumelela ka ti devices tin'wana.

#### EXERCISES

Ti stakeholders ti komberiwa ku va ti endla mintlawla leswaku tiya teka swinepe swinharhu va tlhela va vuya endzhaku ka 15 mins kuta kombisa naku bhurisana. Swifaniso leswi swi ngava swiri swamisava, vanhu/swinepe, ntihaveko, etc. va vuya eka ntlawa kuta bula hi swinepe leswi swi tekiweke. Ku teka tinotsi ti ntsongo hi swinepe leswi tekiweke, loyi anga teka swinepe, I xa yini, xi hlamusela yini.

#### SOME GROUND RULES

Vangheneleri va fanele ku hlamusela vanhu lava va vava tekaka swinepe leswaku hikokwalaho ka yini vava teka swinepe na swona swinepe leswi va lava ku swi tirhisa kwini; KOMBELA MPFUMELELO U NGASI TEKA MUNHU XINEPE. Va fanele ku nyikiwa papila ra mpfumelelo loko swikoteka. Loko swi nga koteki, ku fanele ku tirhisiwa marito ku pfumelelana. U n'wana na u n'wana una pfumelelo ya ndhawu yova ari wexe na leswaku a tivisiwa leswaku yena I fanisiwa na yini kumbe xiyimo xa yena xi fananisiwa na yini.

Loko vanhu va vonaka ka swinepe, ku fanele ku kombeliwa mpfumelelano. Ku tatisa kwalano, va fanele ku ehleketeriwa ngopfu ngopfu ekaku va sirhelela eka swiyimo swa kuka swi nga tsakisi. Leswi swi nga endlia hiku endla leswaku swikandza swa vona swi endlia leswaku swi nga vonaki na ku endla leswaku swinepe leswi swi nga tirhi eka local area ya laha swi nga tekiwa yona.

Further ethical guidance for the use of Photovoice is available at: <https://photovoice.org/wp-content/uploads/2017/05/Ethical-Statement.pdf>

Adapted from: Photovoice, 2015

## EXAMPLES: VISUAL EVIDENCE (PROCESS)

Community stakeholder loyi a ngale ku vulavuleni ari karhi a tirhisa xinepe lexi anga xikuma hi mpfumelelo

"hi ku vulavula hi ku tirhisa swinepe leswi kumiweke hi maendlelo lawa,ti community stakeholders ti aka vuswikoti bya tona loko swita ekaku vulavula entshungwini, ekaku vulavulavula eka mintlawa xikan'we na ku aka vuxaka"

Photographer: Denny Mabetha, VAPAR coordinator





## EXAMPLES: VISUAL EVIDENCE

**Examples of visual evidence on alcohol and drug abuse, with captions developed by community stakeholders**

### ALCOHOL AND DRUGS - THE STRESS RELIEVERS

Wanuna loyi anga le ku cineni a tlhela a yimbelela endzhaku ka loko atava a n'we byalwa na ku dzaha. Byala na swidzidziharis i swi voniwa tani hi swilo leswi susaka xitirese eka vanhu lava va hanyaka eka swiyimo swaku tika. Kuya hi vangheneleri, byala byiva endla va rivala swiphigo swa vona byi tlhela byiva pfuna ku kota kuhanya kahle eka siku ra mundzuku.



Photographer: Delight Zitha / VAPAR learning platform

### YOUTH DRINKING AND DRIVING

Wanuna lontsongo loyi angale ka xidirayivele xa movha na vusiku na bodlhela ra byala kuve ka voko ri n'wana u khoma selulafoyini. Vanhu vale tikweni va vula leswaku leswi hi swona swi endlaka leswaku kuva na mafu ya ku tala na vugono, swi tlhela swi vanga na tingozi etindleleni.



Photographer: Cornright Zitha / VAPAR learning platform

### ALCOHOL ABUSE IN OLDER PEOPLE

Wansati lo nkululoyi anga tlela ehansi endzhaku ka loko a tave a n'we mabodlhela ma ngari ma ngani ya byalwa. Xinepe lexi xi tekiwe hi ti awara to sungula ta siku leswi swi kombisaka leswaku byala byi n'wiwa ngopfu eka community: aswi bihangi kuva munhu a n'wa byala hi nkarhi u n'wana na u n'wana wa siku.



Photographer: Ennie Khoza / VAPAR learning platform



## NEXT STEPS: GIVING COMMUNITY VOICE TEETH

### NEXT STEPS

Swi n'wana swa swivilelo leswi swi ripotiweke hi ma CHWs ma n'wana I ku pfumala kaku tshembhana exikarhi ka vona na ti communities, na ku pfumala ka switirhisiwa.hambi swiri tano ma CHWs ma endla swilo swankoka eka ti communities, va tiveka tani hi vanhu lava va tirhaka ntsena hi HIV, ntirho wa vona wa leswi n'wana va swi endlaka eka community awu tiveki.

### DEVELOPING TRUST RELATIONSHIPS IN COMMUNITIES

Ku tshamela ku vulavula na ku hlanganyela hi ndlela leyi yi ngana ku xiximana swi aka vuxaka bya kahle exikarhi ka ma CHWs na ti communities. Vanhu va ku tala va leka community ava swi tivi swilo swo fana na ti community feedback meetings, leadership meetings na ti ndhawu tin'wana laha ti stakeholders ti nhlanganyelaka kona ku burisana hi swi phiqo leswi endlekaka etikweni. Kuna tindlela to tala leti ti nga tirhisiwaka ku tlakusa rito ra community na ku seketela vumbhoni lebyi byi endliveke hi maendlelo ya participatory methods.

### CONNECTING TO RESEARCHERS

VAPAR yi kumeka MRC/Wits-Agincourt Unit's Health and socio-demographic surveillance system, leyi yi tisaka vuxokoxoko lebyi fambelanaka na swivilelo leswi vuriweke. VAPAR researchers va seketela maendlelo lawa leswaku ya kota ku pfuna eka ku hlanganyela, na ku teka hinkwabyu vuxokoxoko lebyi kumiweke ku pfuneta eka policy and practice.

### MULTISECTORAL STAKEHOLDERS

Ku antswisa ku hlanganyela na ku teka magoza ya ku seketela community ekaku lulamisa swi phiqo swinga fikeleliwa hi ku andzelela maendlelo lawa ya nga vekiwa ka manual lowu. Stakeholders va nga rhambiwa ku suka ek a provincial and district DoH including PHC, MCHWYN, HAST and NCD programmes. As can representatives from the Department of Cooperative Governance and Traditional Affairs (COGTA), Department for Social Development (DSD), Department of Basic Education (DBE) and Department of Culture, Sport and Recreation (DCSR). Key local stakeholders include clinic committee, ward committee, Local Municipality and the sub-district.

### CONNECTING TO THE HEALTH SYSTEM

Ku seketela ku pulana loku ku endliwaka hi PHC hiku tirhisa vumbhoni lebyi kumiweke eka community lebyi fambisanaka na kutikeriwa loko swita eka mavabyi, na ntokoto lowu va ngana wona hiku hanya na ku tikeriwa koloko, xikan'we na magoza lawa va lavaka kuya teka ku lulamisa ku tikeriwa loku xikombiso, clinic committee meetings, sub-district PHC review meetings, or district health management team (DHMT) meetings, community groups supported by CHWs can plan for engagement, including convening smaller sub units planning and review teams, and negotiating access to programmes (e.g., maternal, child, women's and youth health), and convene sub-sets of management groups to support with priority setting, review and feedback as appropriate.



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Mpumalanga Health Policy and Systems Learning Platform

# **Community Health Workers Community Mobilisation TRAINING MANUAL**

Verbal Autopsy with Participatory Action Research (VAPAR)